5003 / 5004 Monthly Report of Transition Progress Attachment A – Supporting Detail (per Settlement V.C.1.b. (i-iv)) For the Month August 2013

### **ATTACHMENT A**

#### MONTHLY TRANSITION COSTS AND SUPPORTING DETAIL

## Please see the following attachments:

- A.1 Transition Services Cost Report Please see native format Excel worksheets
- A.2 Transition Services Cost Report Supporting Detail *Please see native format Excel worksheets (the most recent invoice provided by National Grid is July 2013)*
- A.3 GSE and ENNG Monthly Transition Progress

5003 / 5004 Monthly Report of Transition Progress (per Settlement V.C.1) For the Month August 2013

Granite State Electric Company and EnergyNorth Natural Gas d/b/a Liberty (Energy) Utilities

MONTHLY REPORT OF TRANSITION PROGRESS

For the Month of August 2013

Granite State Electric Company File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

		(A) (G) through (P)	(B)	( C) (A) + (B)	(D)	(E) (C) - (D)	(F) (E)/(D)
	Transition Service		Tota	al Cost		Var	iance
		Actual Billed To Date	Estimated Remaining	Actual & Estimated	Original Estimate	Amount	er) Original
	Human Resources			Estimated	Estimate	Amount	Percent
HR-1	Payroll Services	51,910.97					
HR-2	Employee Benefits	263,142.61					
HR-3	Pension Administration	31,991.66				Service of the service of	
HR-4 HR-5	Labor Relations Support	14,925.31					
HK-3	Staffing Support Estimate	2.55					4-1-1-17-1
Table Latter Commission	Estillate	254 072 40	CONTRACTOR CONTRACTOR CONTRACTOR	AND VALUE OF A DESCRIPTION OF A DESCRIPT			
Linear Control of the State	Financial Services	361,973.10	•	361,973.10	59,000.00	302,973.10	514
Fin-1	Financial Reporting	397.87					
Fin-2	Accounting Consulting	65,943.23					
Fin-3	Financial Training Service	- 05,943.23					
Fin-4	Accounts Payable Processes	-					
Fin-5	Accounts Payable Consulting	-					
Fin-6	Cash Management	-					
Fin-7	Tax Consulting Services	776.21					
Fin-8	Property Tax Services	13,591.19					
Fin-9	Claims Handling/Investigation	682.19					
	Estimate	-					
		81,390.69	18,000.00	99,390.69	163,000.00	(63,609.31)	-39
	Operations				-,,-	(05,005.51)	-33
Elec Ops-1	Planned Major Maintenance & Capital Construction	115,818.75		No. of the last of			
Fl 0 - 2	Emergency Maintenance Engineering and Technical						
Elec Ops-2	Services	592.46				L Tara ("Time I -	
Elec Ops-3	Field Crew Dispatching and Scheduling	1,205.39					
Elec Ops-4	Electric Engineering and Design	73,275.86					
Elec Ops-5	Resource and Workload Planning	32,238.43					
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning	101,430.59					
Elec Ops-7	Substation Maintenance December 15 Leaves						
Elec Ops-8	Substation Maintenance Programs/Substation Engineering Vegetation Management	1,546,819.07					
Elec Ops-8		468.05					
Elec Ops-10	Customer Meter Support Electric Meter Shop	25,197.46					
гіес орз-10	Electric Meter Shop  Electric Lab (testing & calibration of tools, equipment and	3,969.46					
Elec Ops-11	PPE)	2 202 00					
Elec Ops-12	Infrared (IR) Testing	3,283.89					
Elec Ops-13	Mapping & Records	15,838.23					
Elec Ops-14	Relay and Protection	34,737.65					
Elec Ops-15	Codes and Standards	1,715.22					
Elec Ops-16	Mutual Assistance	153,986.12					
Elec Ops-17	Business Continuity Support and Emergency Logistics	175 054 11					
Elec Ops-18	Electric Operations Miscellaneous	175,054.11					
Lice ops 10	Estimate	603,151.46					
	Estimate	2 000 702 20	227.222.22				
	Energy Solutions Delivery & Efficiency	2,888,782.20	237,000.00	3,125,782.20	3,952,000.00	(826,217.80)	-219
ESD&E-1	Energy Efficiency Programs	43,298.99					
	Sales/Support for Commercial, Industrial and Municipal	45,296.99					
ESD&E-2	Customers	1,015.62			1		
	Estimate	- 1,013.02					
		44,314.61		44,314.61		44,314.61	09
	Energy Control & Supply	4-4025		14,014.01		44,314.01	09
Energy Supply-1	Electric Network Control	127,291.63					
Energy Supply-2	Electric Load Forecasting	15,519.47					
Energy Supply-3	Energy Procurement Services	11,451.86					
Energy Supply-4	Energy Procurement Consulting	6,477.63					
Energy Supply-5	Distributed Generation Services	742.09					
ALC: Transport	Estimate	-					
276、安徽、安川山市区		161,482.68	12,000.00	173,482.68	130,000.00	43,482.68	33%
	Project Management						337
Project Mgt-1	Project Management Services	9,339.14					
Project Mgt-2	Cost Management Access	-					
Sales Countries and Countries	Estimate						
	Hoolth Cofety C Fm.: 1995	9,339.14		9,339.14		9,339.14	0%
	Health, Safety & Environment (HS&E) HS&E Regulatory Monitoring, Reporting, Compliance, and						
HS&E-1	Training Training	2 *** 55					
15&E-2	Health and Safety Field Support	2,402.56					
15&E-3	Technical Training	5.22					
15&E-4	Environmental Compliance	0.00					
IS&E-5	Environmental Field Support	- 941.07					
IS&E-6	Spill Control/Response	841.87					
IS&E-7	Environmental Regulatory Support & Consultation	-					
HS&E-8	Licenses, Permits and Orders						
		- 1		1			
IJQE-0	Estimate						

Granite State Electric Company File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

Transition Service  Irrity Security Services Irrity Consulting C/NPCC- Reliability Compliance Inate  Day Chain and Inventory Management Day Chain Management Services Instructory Services Services Inate  Instruction  Instructio	(G) through (P)  Actual Billed To Date  5,53 5,53 62,93 - 9,927,84 - 71,040,97	Total C	(A) + (B) Cost  Actual & Estimated  5.53	Original Estimate	(C) - (D) Varia over/(unde Amount	
prity Security Services rity Consulting C/NPCC- Reliability Compliance nate  Dly Chain and Inventory Management ply Chain Management erials Management System Support blier Contracts as to Seller Warehouses E Services nate  omer Services Support	To Date  5.53  5.53  5.53  62.93  - 9,927.84  - 71,040.97	Remaining	Estimated	Estimate	Amount	Percent
Security Services rity Consulting C/NPCC-Reliability Compliance nate  bly Chain and Inventory Management ly Chain Management erials Management System Support  blier Contracts ss to Seller Warehouses Services nate  omer Services Support	5.53 5.53 62.93 - 9,927.84 - 71,040.97		5.53		5.53	09
rity Consulting C/NPCC- Reliability Compliance nate  bly Chain and Inventory Management bly Chain Management erials Management System Support blier Contracts ss to Seller Warehouses E Services nate omer Services Support	5.53 5.53 62.93 - 9,927.84 - 71,040.97	7.00	5.53		5.53	09
C/NPCC- Reliability Compliance nate  oly Chain and Inventory Management oly Chain Management erials Management System Support olier Contracts as to Seller Warehouses Services nate omer Services Support	- 5.53 62.93 - 9,927.84 - 71,040.97		5.53		5.53	09
nate  Dly Chain and Inventory Management Dly Chain Management  Prials Management System Support  Dlier Contracts  SS to Seller Warehouses  Services  Priante  Services  Services  Services Support	5.53 62.93 - 9,927.84 - 71,040.97	- 3	5.53	<del>-</del> 3	5.53	09
oly Chain and Inventory Management oly Chain Management oly Chain Management System Support olier Contracts ss to Seller Warehouses Services nate omer Services Support	62.93 - 9,927.84 - 71,040.97	6.3	5.53		5.53	09
oly Chain Management erials Management System Support oliter Contracts ss to Seller Warehouses : Services nate omer Services Support	62.93 - 9,927.84 - 71,040.97	- 1	5.53	4	5.53	09
oly Chain Management erials Management System Support oliter Contracts ss to Seller Warehouses : Services nate omer Services Support	9,927.84 - 71,040.97					
erials Management System Support  Diler Contracts  ss to Seller Warehouses  t Services  nate  omer Services Support	9,927.84 - 71,040.97					
olier Contracts ss to Seller Warehouses : Services nate omer Services Support	9,927.84 - 71,040.97					
ss to Seller Warehouses : Services nate omer Services Support	71,040.97					Here and
: Services nate omer Services Support						
nate omer Services Support						
omer Services Support						Telegal I
						to deposits
	81,031.74		81,031.74	15,000.00	66,031.74	4409
Center Operations	man a man man man man man man man man ma					
	268,968.34					
er Reading, Billing and Payment Processing	672,724.91		11 ( 2 ( 2 ) )		100	In the Atlanta
ctions Process Support	38,496.26					
Business Administration	177,127.46					
nue Protection/Diversion & Investigation					polini loc	
omer Data Migration	604.74					
er Data Services Support	59,747.03					
nate	-	-11-11-11-11-1			Market Control	
	1,217,668.73	1,368,000.00	2,585,668.73	3,939,000.00	(1,353,331.27)	-349
latory Support	2,221,9000,00	2,000,000.00	2,505,000.75	3,333,000.00	(1,555,551.27)	347
latory Support - General	50,548.29					
latory Reporting	19,394.26					
nate	15,554.20					
	69,942.55	2,463.41	72,405.97	45,000.00	27,405.97	619
rds Management	03,542.33	2,405.41	12,403.31	43,000.00	27,403.37	017
ification of Books and Records	_					
	2000 Laboratoria de la constantina della constan	NOTE THE PROPERTY OF				09
ansition Services	ecol layer of the ecolor screen by	Demonstration of the Property of the	THE REPORT OF THE PARTY OF	STREET STREET STREET, STREET	10 1-2 07 01-3 07 10 10 10 10 10 10 10 10 10 10 10 10 10	. 07
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	345.32					///////////////////////////////////////
	. 1 024 440 CF	107.000.00	4 224 440 67 4	4 400 000 55	4 (407.550.55)	
ate		The second secon			The state of the s	-139 -209
rich t	rification of Books and Records ate  ration and Transfer of Books and Records ate  ransition Services ess Application Services soration Services (E-Mail) Centers Services acts and Licenses tructure Services orking Support ergy Management Systems (EMS) ity Services ate	ration and Transfer of Books and Records ate	ration and Transfer of Books and Records ate	ration and Transfer of Books and Records ate	ation and Transfer of Books and Records ate	ration and Transfer of Books and Records ate

Granite State Electric Company File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

HR-1	Transition Service  uman Resources ayroll Services mployee Benefits ension Administration abor Relations Support affing Support	(actual) May-13	(actual) Jun-13	Cost (actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
HR-1	uman Resources ayroll Services mployee Benefits ension Administration abor Relations Support affing Support				100 mm - common (6 mm)	50 mm - 00 mm - 05	
HR-1	ayroll Services  mployee Benefits  ension Administration  abor Relations Support  affing Support	,			1108 20	000 10	ACTUAL & Est
HR-2 Err HR-3 Pe HR-4 Lal HR-5 Sta Est Fin-1 Fin Fin-2 Acc Fin-3 Fin Fin-4 Acc Fin-5 Acc Fin-6 Ca: Fin-7 Tay Fin-8 Pro	mployee Benefits ension Administration abor Relations Support affing Support						rictual & Est.
HR-3 Pe HR-4 Lal HR-5 Sta Est  Fin-1 Fin-2 Acc Fin-3 Fin-4 Acc Fin-5 Acc Fin-6 Cas Fin-7 Ta Fin-7 Ta Fin-8 Pro	ension Administration abor Relations Support affing Support						51,910.97
HR-4	abor Relations Support caffing Support						263,142.61
HR-5	affing Support						31,991.66
Est   Fin-1   Fin-1   Fin-2   Acc   Fin-3   Fin-4   Acc   Fin-5   Acc   Fin-6   Cas   Fin-6   Cas   Fin-7   Tay   Fin-8   Pro							14,925.31
Fin-1 Fin Fin-2 Acc Fin-3 Fin Fin-4 Acc Fin-5 Acc Fin-6 Ca: Fin-7 Ta: Fin-8 Prc	stimate			77194	P. Property St.	"Shukey, etal."	2.55
Fin-1         Fin           Fin-2         Acc           Fin-3         Fin           Fin-4         Acc           Fin-5         Acc           Fin-6         Ca:           Fin-7         Ta           Fin-8         Prc		-		-		was a series of the	
Fin-1         Fin           Fin-2         Acc           Fin-3         Fin           Fin-4         Acc           Fin-5         Acc           Fin-6         Ca:           Fin-7         Ta           Fin-8         Prc							361,973.10
Fin-2         Acc           Fin-3         Fin           Fin-4         Acc           Fin-5         Acc           Fin-6         Cas           Fin-7         Ta           Fin-8         Prc	nancial Services					Improvement	Yaranilla Mil
Fin-3         Fin           Fin-4         Acc           Fin-5         Acc           Fin-6         Ca:           Fin-7         Tax           Fin-8         Pro	nancial Reporting					1 1 1	397.87
Fin-4         Acc           Fin-5         Acc           Fin-6         Cas           Fin-7         Tax           Fin-8         Pro	ccounting Consulting	3,869.40	2,966.54	2,692.46		78	65,943.23
Fin-5         Acc           Fin-6         Cas           Fin-7         Tax           Fin-8         Pro	nancial Training Service						
Fin-6         Cas           Fin-7         Tax           Fin-8         Pro	ccounts Payable Processes						-
Fin-7 Tax Fin-8 Pro	counts Payable Consulting					F TANK TO STORY	P. 101 P. 103-0
Fin-8 Pro	ash Management						and the second of the second
	x Consulting Services	195000 199					776.21
Fin-9 Cla	operty Tax Services	2,736.34	Wig 1.	10.0	136	dear University	13,591.19
	aims Handling/Investigation	Terral (IVI)	640.75				682.19
Est	timate	1 1 (1) 21 - 31	w	a x (C) -	3,000.00	3,000.00	18,000.00
		6,605.74	3,607.29	2,692.46	3,000.00	3,000.00	99,390.69
	perations		1 1 - 1 1 1 1 1				
	anned Major Maintenance & Capital Construction nergency Maintenance Engineering and Technical	57,957.14	(1,451.62)	227.50		14	115,818.75
	rvices	Barte Ar Dille					592.46
	eld Crew Dispatching and Scheduling		E 2 1 - 1				1,205.39
	ectric Engineering and Design	9,754.01	Maryla 1 - 1	5,878.47			73,275.86
Elec Ops-5 Res	esource and Workload Planning	868.14	1,688.11	(567.45)			32,238.43
Ele	ectric Feeder, Sub-Transmission and Substation Asset						
Elec Ops-6 Plan	nning	15,332.46	(4,831.90)	868.41		V 18610 - 18/16	101,430.59
Elec Ops-7 Sub	bstation Maintenance Programs/Substation Engineering	431,203.71	137,161.89	37,670.05		100	1,546,819,07
	egetation Management			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			468.05
	stomer Meter Support						25,197.46
	ectric Meter Shop	24.42	20.78	22.78			3,969.46
	ectric Lab (testing & calibration of tools, equipment and						
Elec Ops-11 PPE		aring 1 let	(1,807.39)				3,283.89
	frared (IR) Testing		(2,007.007)				3,203.03
	apping & Records	660.31	The state of the s	6.94			15,838.23
	lay and Protection	824.67	592.97	1,099.03			34,737.65
	odes and Standards	/ / / / / / / / / / / / / / / / / / / /		2,055.05			1,715.22
	utual Assistance	nikka-zi i is	669.23	1,027.71			153,986.12
	3 Marchana at a second and a second a second and a second	regional real	003.25	2,027.77			133,300.12
Elec Ops-17 Bus	siness Continuity Support and Emergency Logistics					1000 11 11-0	175,054.11
	ectric Operations Miscellaneous	20,212.74	26,056.03	42,413.37			603,151.46
	timate	-	-	- 12,120.07	63,750.00	53,250.00	237,000.00
REPORTS OF THE PARTY OF THE PAR		536,837.60	158,098.10	88,646.81	63,750.00	53,250.00	3,125,782.20
En€	ergy Solutions Delivery & Efficiency	330,037.00	150,050.10	00,010.01	03,730.00	33,230.00	3,123,762.20
	ergy Efficiency Programs	12,367.28	(5,109.70)	2,124.09			43,298.99
Sale	les/Support for Commercial, Industrial and Municipal	12,507.20	(3,103.70)	2,124.03			
	timate				-		1,015.62
STATE TO SERVICE TO SERVICE		12.367.28	(5,109.70)	2,124.09	- 		AA 21A C1
Eng	ergy Control & Supply	12,307.28	(3,103.70)	2,124.09	CAN SHOW A SECURITION	HISTORY OF THE LOCAL PROPERTY OF THE PARTY O	44,314.61
	ectric Network Control	15,205.71	13,982.61	13,495.04			127 201 62
	ectric Load Forecasting			13,495.04	0 10 11 15 11 12		127,291.63
	ergy Procurement Services	454.17	381.63	15,/19.14			15,519.47
	ergy Procurement Services ergy Procurement Consulting						11,451.86
	ergy Procurement Consulting		CFC 14				6,477.63
	cimate		656.14		0.000.00	4 000 00	742.09
ESU	amace	15.050.00	15.000.00	27.244.46	8,000.00 8,000.00	1,000.00	12,000.00
Pro	plact Management	15,659.88	15,020.38	27,214.18	8,000.00	1,000.00	173,482.68
	pject Management pject Management Services						0.220.11
	st Management Access						9,339.14
	cimate						
Esti	imate	GPSGGGSCPCFCGGGGGGGGGGGGGGGGGGGGGGGGGGGG	-	DESCRIPTION OF THE PROPERTY OF	EDVENOPMENT DU SERVE	estrolaris transiti	- 0.220.14
THE RESERVE AND PROPERTY MADE	alth, Safety & Environment (HS&E)		100 to	100 H (100 H		No. 250 (102 - 102 )	9,339.14
	&E Regulatory Monitoring, Reporting, Compliance, and						
	ining						2,402.56
	alth and Safety Field Support						5.22
	chnical Training						0.00
	vironmental Compliance						
	vironmental Field Support						841.87
	Il Control/Response						
	vironmental Regulatory Support & Consultation						
HS&E-8 Lice	enses, Permits and Orders						
	imate	-	-		-	-	-

Granite State Electric Company File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

		(Q)	( R)	<b>(</b> S)	(T)	(U)	(AE)
	Transition Service	- 7	***	Cost			
	Hansidon Service	(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
	Security						And Section
Security-1	Site Security Services						5.53
Security-2	Security Consulting						•
Security-3	NERC/NPCC- Reliability Compliance						
	Estimate			-	-		January History
		- 7					5.53
	Supply Chain and Inventory Management						
Supply-1	Supply Chain Management			State of the State			62.93
Supply-2	Materials Management System Support						
Supply-3	Supplier Contracts						9,927.84
Supply-4	Access to Seller Warehouses	A 1000 C	50.00				
Supply-5	Fleet Services						71,040.97
	Estimate		-	-	-	-	100000000000000000000000000000000000000
							81,031.74
	Customer Services Support						
Customer Svc-1	Call Center Operations	23,533.80	27,346.63	41,796.90			268,968.34
Customer Svc-2	Meter Reading, Billing and Payment Processing	55,878.86	87,500.56	129,263.23			672,724.91
Customer Svc-3	Collections Process Support	775.90	(8,604.08)	(1.29)			38,496.26
Customer Svc-4	New Business Administration	10,737.09	3,314.46	43,110.25	12211		177,127.46
Customer Svc-5	Revenue Protection/Diversion & Investigation	TOP STREET			No and the second		
Customer Svc-6	Customer Data Migration				7.,, 1-1		604.74
Customer Svc-7	Meter Data Services Support	8,067.05	3,926.55	3,973.27		Je C Je com	59,747.03
	Estimate	-		-	210,000.00	210,000.00	1,368,000.00
		98,992.70	113,484.12	218,142.36	210,000.00	210,000.00	2,585,668.73
	Regulatory Support				220,000,00	220,000,00	2,000,000,00
Reg-1	Regulatory Support - General	3,860.09	6,424.23	(3,878.97)			50,548.29
Reg-2	Regulatory Reporting	1,322.02	4,124.58	495.27		10.00	19,394.26
	Estimate		- 1,22 1100	155.27	1,463.41	1,000.00	2,463.41
GSSS/ARTS SERVER		5,182.11	10,548.81	(3,383.70)	1,463.41	1,000.00	72,405.97
	Records Management	5,102.11	10,5 10.01	(3,303.70)	1,405.41	1,000.00	12,403.31
Records-1	Identification of Books and Records			4			
Records-2	Separation and Transfer of Books and Records						
	Estimate	_	_	-	-	-	
	SATE OF SHEET OF STREET, HE SHEET WHO SERVE ASSESSED.		Control Control				
	IT Transition Services	CONTRACTOR OF THE PROPERTY OF		Marian Contract Contract	AND DESCRIPTION OF STREET	A CHILD IN THE STATE OF THE STA	
IT-1	Business Application Services	11,413.29	11,757.98	13,176.74			367,951.53
IT-2	Collaboration Services (E-Mail)	12,725.25	12,.57.50	15,1,0.74			0.03
IT-3	Data Centers	(537.31)	5,074.58	5,625.97			75,561,43
IT-4	Client Services	(805.97)	4,023.02	11,808.45			46,693.18
IT-5	Contracts and Licenses	36,688.40	15,615.76	16,858.11			138,000.33
IT-6	Infrastructure Services	(42,416.76)	48,466.72	(31,150.01)			251,863.94
IT-7	Networking Support	46,278.28	(24,434.08)	16,911.25			99,857.14
IT-8	IS Energy Management Systems (EMS)	11,876.76	2,110.55	14,782.60	Inc. 1 BATTARES	Veg A La Taranta	54,167.75
IT-9	Security Services	11,070.70	2,110.55	14,732.00			34,167.73
	Estimate		5.70		17,000.00	17,000.00	187,000.00
Name and Administration		\$ 62,496.69	\$ 62,614.53	\$ 48,013.11	\$ 17,000.00	\$ 17,000.00	\$ 1,221,440.65
		\$ 738,142.00	\$ 358,263.53	\$ 383,449.31	\$ 303,213.41	\$ 285,250.00	\$ 7,778,084.70

EnergyNorth Natural Gas, Inc. File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

		(A) (G) through (P)	(B)	( C) (A) + (B)	(D)	( E) (C) - (D)	(F) (E)/(D)
	Transition Service		Total	Cost			iance ler) Original
		Actual Billed To Date	Estimated Remaining	Actual & Estimated	Original Estimate	Amount	Percent
	Human Resources						
HR-1 HR-2	Payroll Services Employee Benefits	14,691.64					
HR-3	Pension Administration	95,625.38					
HR-4	Labor Relations Support	34,303.83					
HR-5	Staffing Support	3,629.16					
пк-э	Estimate	0.46					
namental ventral salar salar	Estillate	148,250.47	Hard an explanation of manufactures	440.050.47	50 000 00		Managarita area to the second
	Financial Services	140,230.47	•	148,250.47	68,000.00	80,250.47	118
Fin-1	Financial Reporting	37,002.96					
Fin-2	Accounting Consulting	47,324.64					
Fin-3	Financial Training Service	47,324.04					
Fin-4	Accounts Payable Processes	-					
Fin-5	Accounts Payable Consulting	-					
Fin-6	Cash Management	-					1907 - 31112
Fin-7	Tax Consulting Services	140.61					
Fin-8	Property Tax Services	9,508.54					
Fin-9	Claims Handling/Investigation	10.55					
	Estimate	-				9811 163	LVP. N. A. V
		93,987.29	7,000.00	100,987.29	294,000.00	(193,012.71)	-66
	Operations			20/20/20/20	,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
						7.5	Jan 170
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	36,646.72					
Gas Ops-2	Operations Regulatory Support	5,516.88					The language is
							1 10000
Gas Ops-3	Emergency Maintenance Engineering & Technical Services	49,670.61					
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	8.65					
Gas Ops-5	Mandated Programs, including Leak Survey Support	13,871.73					
Gas Ops-6	Maps & Records	132,779.71					
Gas Ops-7	LNG Compliance and Training	-					Jacobin Cl.
Gas Ops-8	Gas Engineering and Design	70,944.37					
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	14,272.61					
Gas Ops-10	Gas Support Services/Workload Planning	18,972.24	The state of the s	-5,70			
Gas Ops-11	Gas Meter Operations/Meter Shop	121,022.15				1.47.14.4.15.4	Marine .
Gas Ops-12	Customer Meter Support	15,081.42					0
Gas Ops-13	Gas Reliability Planning	10,417.98					
						1921 10 - 5	
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	330,955.55					STATE TO
Gas Ops-15	Codes and Standards	11,662.95				1124-117	
Gas Ops-16	Ops Misc	4,383.89	107	Alfred A	1123	Corent - Button	West Samuel Are
Gas Ops-17	Mutual Assistance - Gas Emergencies	-	1.0				2 72
	Estimate	-				1 - H	
		836,207.45	445,000.00	1,281,207.45	5,376,000.00	(4,094,792.55)	-769
1 591 190	Energy Solutions Delivery & Efficiency						ALPRE ALL III
ESD&E-1	Energy Efficiency Programs	40,198.08					
	Sales/Support for Commercial, Industrial and Municipal						
ESD&E-2	Customers	70,952.05					
	Estimate	-				made unlanding	
		111,150.12	1 / L	111,150.12	77,000.00	34,150.12	449
*	Gas Control & Procurement						
Gas Supply-1	Gas Control	219,257.55					
Gas Supply-2	Gas Procurement Services - General	390,985.82					
Gas Supply-3	Energy Transactions	(264,070.78)					
Gas Supply-4	Gas Load Forecasting	27,965.19					
Gas Supply-5	Gas Procurement Consulting	-					
Gas Supply-6	Gas Procurement Miscellaneous	-					
	Estimate	-					
		374,137.78	Letter and the second	374,137.78	0.00	374,137.78	374137781379
	Project Management						
Project Mgt-1	Project Management Services	5,488.17					
Project Mgt-2	Cost Management Access	2,979.29					
	Estimate	-					
		8,467.46		8,467.46	0.00	8,467.45	8467454999
	Health, Safety & Environment (HS&E)						
1100 5 4	HS&E Regulatory Monitoring, Reporting, Compliance, and						
HS&E-1	Training	2,153.73					
HS&E-2	Health and Safety Field Support	495.18					
HS&E-3	Technical Training						
HS&E-4	Environmental Compliance	22.50					
HS&E-5	Site Investigation and Remediation	19,370.23					
HS&E-6	Environmental Field Support	152.50					
HS&E-7	Spill Control/Response	-					
HS&E-8	Environmental Regulatory Support & Consultation	-					
HS&E-9	Licenses, Permits and Orders						
TOTAL IN THE STREET	Estimate	-	300.00000000000000000000000000000000000				
DESCRIPTION OF THE RESERVE		22,194.14	43,000.00	65,194.14	215,000.00	(149,805.86)	-709
	Security	22,194.14	43,000.00	65,194.14	215,000.00	(149,805.86)	SEC.

EnergyNorth Natural Gas, Inc. File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

(A) (B) (C) (D) (E) (F) (G) through (P) (A) + (B)(C) - (D) (E)/(D) **Total Cost** Variance Transition Service over/(under) Original Actual Billed Estimated Actual & Original To Date Remaining Estimated Estimate Amount Percent Security-1 Site Security Services 30,120.42 Security-2 Security Consulting 353.84 Estimate 30,474.26 30,474.26 30,474.26 0% **Supply Chain and Inventory Management** Supply-1 Supply Chain Management 76.43 Supply-2 Materials Management System Support 319.78 Supply-3 Supplier Contracts 173,298.11 Supply-4 Access to Seller Warehouses Fleet Services Supply-5 18,537.65 Estimate 192,231.97 192,231.97 75,000.00 117,231.97 156% **Customer Services Support** Customer Svc-1 Call Center Operations 948,471.34 Customer Svc-2 Meter Reading, Billing and Payment Processing 755,935.27 Customer Svc-3 Collections Process Support 5,688.12 Customer Svc-4 **New Business Administration** 16,546.41 Revenue Protection/Diversion & Investigation Customer Svc-5 Customer Data Migration Customer Svc-6 Estimate 1,726,641.15 1,232,000.00 2,958,641.15 6,570,000.00 (3,611,358.85) **Regulatory Support** Reg-1 Regulatory Support - General 100,183.14 Regulatory Reporting Reg-2 73,921.60 Estimate 184,104.74 174,104.74 10,000.00 156,000.00 28,104.74 18% Records Management Records-1 Identification of Books and Records Records-2 Separation and Transfer of Books and Records Estimate 48,000.00 (48,000.00 -100% **IT Transition Services** IT-1 464,253.51 **Business Application Services** IT-2 Collaboration Services (E-Mail) 0.08 IT-3 Data Centers 78,751.14 IT-4 Client Services 43,521.79 IT-5 Contracts and Licenses 273,499.10 IT-6 Infrastructure Services 258,849.32 IT-7 Networking Support 90,623.91 IS Energy Management Systems (EMS) IT-8 43.838.71 IT-9 Security Services 8,891.95 Estimate

	Capital Charges Included in above actual bills				
IT-1	Business Application Services	150,712.00			
		150,712.00	\$ 150,712.00	\$ 150,712.00	

374,000.00 \$

1,636,229.50 \$

2,817,000.00 \$ (1,180,770.50)

(8,604,923.66)

15,696,000.00 \$

-42%

1,262,229.50

EnergyNorth Natural Gas, Inc. File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

	(4)	(Q)	( R)	(5)	(T)	(U)	(AE)
	Transition Service	86.J		Cost		9 9/40 1 100	x-1
	1990	(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total
	Human Resources			34115	Aug-13	3ep-13	Actual & Est.
HR-1	Payroll Services						14,691.6
HR-2 HR-3	Employee Benefits		27 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		Marin district Co		95,625.3
HR-4	Pension Administration		Marchell or build	and the state of	PROPERTY OF		34,303.8
HR-5	Labor Relations Support Staffing Support						3,629.1
	Estimate						0.4
	APP OF THE STREET OF THE STREE			Marketon Linear College	and belonia and published	-	-
	Financial Services	OR MENTAL PROPERTY NAMED IN	•	-	•		148,250.4
Fin-1	Financial Reporting		858.20				
Fin-2	Accounting Consulting	3,869.40	2,966.54	2,692.45			37,002.9
Fin-3	Financial Training Service	The control of the co	2,500.51	2,032.43		A	47,324.6
Fin-4	Accounts Payable Processes						
Fin-5	Accounts Payable Consulting						-
Fin-6	Cash Management						
Fin-7	Tax Consulting Services			E		-12	140.6
Fin-8	Property Tax Services	1,824.22				tare - 1 - 1 - 1 - 1 - 1	9,508.54
Fin-9	Claims Handling/Investigation				1000		10.55
Commence of the Commence of th	Estimate			17.	7,000.00	tir me	7,000.00
	Operations	5,693.62	3,824.74	2,692.45	7,000.00	-	100,987.29
	Operations	and the same of the same	THE COLUMN TWO IS NOT	NE CONTINUE PROPERTY			The second secon
Gas Ops-1	Network Strategy Support and Discourse			121		T T	Kara and Market
Gas Ops-2	Network Strategy Support and Planned Major Maintenance Operations Regulatory Support						36,646.72
-43 Op3-2	Operations negulatory support			- ALC (24)			5,516.88
Gas Ops-3	Emergency Maintenance Engineering & Technical Services					THE LIVE	
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	CONTRACTOR SOUTH			Media 2 Barrio		49,670.61
Gas Ops-5	Mandated Programs, including Leak Survey Support				V. Control of the con		8.65
Gas Ops-6	Maps & Records	0.225.07					13,871.73
Gas Ops-7	LNG Compliance and Training	8,335.97	16,850.90	14,103.39			132,779.71
Gas Ops-8	Gas Engineering and Design	226.14					- A- MILITA
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	(334.36)	(1 145 01)				70,944.37
Gas Ops-10	Gas Support Services/Workload Planning	108.21	(1,145.01)	(11.70)			14,272.61
Gas Ops-11	Gas Meter Operations/Meter Shop	7,397.25	4,842.65	(11.70) 3,049.64			18,972.24
Gas Ops-12	Customer Meter Support	7,557.25	4,042.03	3,049.64			121,022.15
Gas Ops-13	Gas Reliability Planning						15,081.42
							10,417.98
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	17,445.88	2,139.46	1,128.76			220 055 55
Gas Ops-15	Codes and Standards			2,120.70			330,955.55 11,662.95
Gas Ops-16	Ops Misc	37,141.71	17,332.01	7,917.76			4,383.89
Gas Ops-17	Mutual Assistance - Gas Emergencies				7.0	100	4,363.69
est actual or the first way and the first	Estimate	-		-	89,000.00	89,000.00	445,000.00
		70,320.80	40,021.35	26,187.85	89,000.00	89,000.00	1,281,207.45
TCD0 F 4	Energy Solutions Delivery & Efficiency		oran garage				-///.
ESD&E-1	Energy Efficiency Programs		770.23	179.57			40,198.08
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal						
E3D&E-Z	Customers Estimate						70,952.05
al Constraint Service of Albaha	Estimate	-	-	-	-	-	-
AND DATE OF STREET STREET, STR	Gas Control & Procurement	-	770.23	179.57		Salve de la	111,150.12
Gas Supply-1	Gas Control & Procurement					41.22 Hold Table	
Gas Supply-2	Gas Procurement Services - General	15,586.53	10,998.84	17,585.86			219,257.55
Gas Supply-3	Energy Transactions	21.38	1,948.91	(466.20)			390,985.82
Gas Supply-4	Gas Load Forecasting	(2,206.68)	10.545.55	(25,216.80)			(264,070.78)
Gas Supply-5	Gas Procurement Consulting	1,781.69	13,549.36	(10,617.94)			27,965.19
Gas Supply-6	Gas Procurement Miscellaneous						-
	Estimate						
4.165.2006.31.69.42	The state of the s	15,182.92	26 407 11	/10 745 001	285° 485 445 45 45 5		-
	Project Management	13,182.92	26,497.11	(18,715.08)	SEE STATE OF SEE		374,137.78
roject Mgt-1	Project Management Services						
roject Mgt-2	Cost Management Access						5,488.17
	Estimate	-			-		2,979.29
<b>到</b> 的特别的	S REMARKS AND THE RESERVE TO THE RESERVE T	85 23 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	450000000000000000000000000000000000000	3 9 10 0 0 0 0 0 0	Birth British a		9.467.46
	Health, Safety & Environment (HS&E)			275, 45gt) 10	CATALOGIC CONT.	Section SATES	8,467.46
	HS&E Regulatory Monitoring, Reporting, Compliance, and						
S&E-1	Training						2,153.73
S&E-2	Health and Safety Field Support						495.18
S&E-3	Technical Training						433.10
S&E-4	Environmental Compliance						22.50
S&E-5	Site Investigation and Remediation	187.35	496.66	1,110.14			19,370.23
S&E-6	Environmental Field Support						152.50
S&E-7	Spill Control/Response						-
S&E-8	Environmental Regulatory Support & Consultation						-
S&E-9	Licenses, Permits and Orders						_
ENDERGO EN PESSONO DA AN	Estimate	-	- 1	-	5,000.00	5,000.00	43,000.00
THE DESIGNATION OF THE PERSON	Committee Commit	187.35	496.66	1,110.14	5,000.00	5,000.00	65,194.14
	Security						

EnergyNorth Natural Gas, Inc. File Date: September 15, 2013 Settlement Agreement, p. 16 C.1.b. & Attachment F

<b>_</b>		(Q)	( R)	(S)	(T)	(U)	(AE)
	The state of the s			Cost			
	Transition Service					and the second second	
	period of the state of	(actual) May-13	(actual) Jun-13	(actual) Jul-13	(estimated) Aug-13	(estimated) Sep-13	Total Actual & Est.
Security-1	Site Security Services	indy 15	Juli 15	301-13	Aug-15	3ep-13	30,120.42
Security-2	Security Consulting						353.84
	Estimate	-					-
				Post back	PER PROPERTY OF THE PARTY OF TH		30,474.26
	Supply Chain and Inventory Management						,
Supply-1	Supply Chain Management	and the second state			71.0		76.43
Supply-2	Materials Management System Support		- company of the contract of t	The straight of the			319.78
Supply-3	Supplier Contracts		-carecreta short de la	To Al Print page 1			
Supply-4	Access to Seller Warehouses			Territoria in			173,298.11
Supply-5	Fleet Services						18,537.65
	Estimate		100 mm m 11 mm	100		The second	-
				-	•	-	192,231.97
	Customer Services Support						
Customer Svc-1	Call Center Operations	35,609.37	3,079.88	75,746.96			948,471.34
Customer Svc-2	Meter Reading, Billing and Payment Processing	30,305.32	26,120.74	203,067.35		TITLE	755,935.27
Customer Svc-3	Collections Process Support	(0.80)	4.82	(1.35)	T 14 - 14 - 14 - 14 - 14 - 14 - 14 - 14		5,688.12
Customer Svc-4	New Business Administration	109.48	82.48	114.09			16,546.41
Customer Svc-5	Revenue Protection/Diversion & Investigation	reference to the					-
Customer Svc-6	Customer Data Migration	restriction of the later					-
	Estimate	-	-		352,000.00	88,000.00	1,232,000.00
		66,023.37	29,287.92	278,927.05	352,000.00	88,000.00	2,958,641.15
	Regulatory Support			-			
Reg-1	Regulatory Support - General	833.03	526.08	1,259.73			100,183.14
Reg-2	Regulatory Reporting	(11,870.66)	12,875.99	(8,999.14)			73,921.60
	Estimate	-	-	-	5,000.00	5,000.00	10,000.00
		(11,037.63)	13,402.07	(7,739.41)	5,000.00	5,000.00	184,104.74
	Records Management			(,,,==,,=,			
Records-1	Identification of Books and Records			1991	CALL THE SERVICE OF	****	
Records-2	Separation and Transfer of Books and Records	give metabolic and the					-
	Estimate	The parties of the					-
				-			
	IT Transition Services						
IT-1	Business Application Services	168,740.17	11,773.78	(2,174.13)			464,253.51
IT-2	Collaboration Services (E-Mail)			Destroy State			0.08
IT-3	Data Centers		3,050.78	58,050.78			78,751.14
IT-4	Client Services				47		43,521.79
IT-5	Contracts and Licenses	32,827.80	28,591.72	45,587.80	married by the		273,499.10
IT-6	Infrastructure Services	38,326.26	25,949.29	(65,549.87)		Carlo and Mr.	258,849.32
IT-7	Networking Support	6,791.53	5,470.34	11,900.29			90,623.91
IT-8	IS Energy Management Systems (EMS)	2,213.14	(2,725.70)	1,820.56			43,838.71
IT-9	Security Services						8,891.95
	Estimate		Since Dept. Dept. 10.1.4	- 11	34,000.00	34,000.00	374,000.00
		\$ 248,898.90	\$ 72,110.21	\$ 49,635.43	\$ 34,000.00	\$ 34,000.00	\$ 1,636,229.50
		\$ 395,269.33	\$ 186,410.29	\$ 332,278.00	\$ 492,000.00	\$ 221,000.00	\$ 7,091,076.34

	Capital Charges Included in above actual bills					
IT-1	Business Application Services	150,712.00	CATE OF THE ST			150,712.00
			on Francisco I particular de l'Agrico	The Charles of the Control of the Co		-
		150,712.00	•		AND RESIDENCE.	150,712.00

# **Attachment A.2 - Transition Services Cost Report Supporting Detail**

Liberty Utilities 11 Northeastern Blvd Salem, NH

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity: July 2013 May & Jun 2013 Date: 9/5/2013 Invoice #: 800039766 Terms: Net 20

TSA Name	Prio Granite State	or Month Adjustmen	nt Total	Granite State	Total	Invoice Total	
Payroll	MED AND MEDICAL			•	Energy North -	l Otal	invoice rotai
Employee Benefits Pension Administration	-			-	-	-	
Labor Relations			-	(A)		·	
Staffing Support Human Resources	-	- (1)		-	-	-	-
Financial Reporting		- 10 S	٠			•	-
Accounting Consulting Financial Training Service	-	-		2,692.46	2,692.45	5,384.91	5,384.91
Accounts Payable Processing	•	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		-			
Accounts Payable Consulting  Cash Management		÷		-			
Tax Consulting							
Property Tax Services Claims Handling /Investigation	-	-			-	-	•
Finance	- N	-	-	2,692.46	2,692.45	5,384.91	5,384.91
Planned Major Mtnc Emergency Mtnc & Tech Svcs	-	-		227.50	- 1	227.50	227.50
Field Crew Dispatch & Scheduling				-			
Electric Eng & Design Resource & Workload Planning		-		5,878.47 (567.45)	-	5,878.47 (567.45)	5,878.47 (567.45
Electric Fdr , Sub T and Sub Asset Planning		-		868.41		868.41	868.41
Sub Mtnc Programs /Engineering Vegetation Management			-	37,670.05		37,670.05	37,670.05
Customer Meter Support		-	-				
Electric Meter Shop Electric Lab	-			22.78	-	22.78	22.78
Infrared Testing							
Mapping & Records	ė.	i e	-	6.94	14,103.39	14,110.33	14,110.33
Relay & Protection Codes & Standards		•		1,099.03		1,099.03	1,099.03
Mutual Assistance		• • • • •		1 027.71		1 027.71	1 027.71
Business Continuity & Emergency Logistics  Ops Miscellaneous				42 413.37	-	42 413.37	42 413.37
Network Strategy & Planned Major Mtnc		\$200405\0_02\6\03				- 42 425.57	-
Operations Regulatory Support Emergency Mntc Engineering & Technical Svcs				-	-		• • • • • • • • • • • • • • • • • • •
Mandated Programs, inc Leak Surveys	-	-			-		
LNG Compliance & Training Gas Engineering & Design	-			-	-	-	• · · · · · · · · · · · · · · · · · · ·
QA/Analysis & Process Improvement							
Gas Support/Workload Planning Meter Ops/Meter Shop					(11.70) 3,049.64	(11.70)	(11.70)
Reliability Planning					3,049.64	3,049.64	3,049.64
System Integrity, Asset Replacement, & Corrosion Control Ops Misc	-		-		1,128.76	1,128.76	1,128.76
Operations	-	-		88,646.81	7,917.76 26,187.85	7,917.76 114,834.66	7,917.76 114,834.66
Energy Efficiency				2 124.09	179.57	2 303.66	2 303.66
C&I Sales/Support Energy Solutions Delivery & Efficiency	-	<del>-</del>	-	2,124.09	179.57	2,303.66	2,303.66
Network Control	•		•	13,495.04	4 ( 4	13,495.04	13,495.04
Load Forecasting Energy Procurement			-	13,719.14		13,719.14	13,719.14
Energy Procurement Consulting	•	2		12.69.000			-
Distributed Generation Svcs Gas Control				-	17,585.86	17,585.86	17,585.86
Procurement Svcs General				4.3	(466.20)	(466.20)	(466.20)
Energy Transactions Gas Load Foreecasting		-		÷ .	(25,216.80)	(25,216.80) (10,617.94)	(25,216.80) (10,617.94)
Procurement Consulting		100		18 18 18 18 18 18 18 18 18 18 18 18 18 1	(10,017.94)	(10,617.94)	(10,617.94)
Procurement Svcs Misc Energy Control & Supply		BURNER CHAN	- -	27 214 10	(19 715 00)	- 8,499.10	0.400.40
Project Mgmt Svcs	-		-	27,214.18 -	(18,715.08)	8,499.10	8,499.10
Cost Mgmt Project Management	52.53 (S.20.54.53) (S.40.54.53)		- //	HOLENSON EM		50 Table 1 (1) Table 1 (1)	•
HS&E Monitoring Reporting Compliance & Training		-		-		-	
Health & Safety Fld Support	Very Boxes House - 12	Carlani (2012 - VERV)		17/10/20/20/20/20			9408599992239
Technical Training Environmental Compliance		-		-		-	
Environmetal Field Support		4880,000,000			and and the second of		MALE HERE
SIR Spill Control Response		- (1)		-	1,110.14	1,110.14	1,110.14
Environmental Reg Support & Consultation	100 ST 100 AV 12 ST			600 Sept. 2000 ± 100	-	DE 10 10 10 10 10 10 10 10 10 10 10 10 10	
Licenses, Permits & Orders Health, Safety & Environment	-	- -	994/FE N. 7192		1,110.14	1,110.14	1,110.14
Site Services	188 YEAR NOTH THE	0050050-13005		77/10/2006/07/65		SW14 905 905 391294	1,110.14
Security Consulting NERC/NPCC Reg Compliance			-	- 77			
Security	-	•	Meisansan -	-		(#/7 #985055 EN/89/2006) -	
Supply Chain Mgmt		Charles Co.	10-24-0-15		99, 3, 60 cm = 4, 6 m		- 10 (m)
Mat Mgmt System Support Supplier Contracts	-					-	
Warehouse Access	FEDERAL PROPERTY.	- to the second			经未分的 机分子线 胡	and erokation	ALEXANDER ST.
Fleet Services Supply Chain & Inventory		- -	2) (A. C.	<b>国社会外联系和对对"国际"</b>	SERVICE AND SELECTION OF	ASTRACTION CONTRACTOR	
Call Center Ops	AND PROPERTY.	1.64065743324	-2007 E-1-460	41,796.90	75,746.96	117,543.86	117,543.86
Meter Rdg, Billing & Payment Processing	(25) EE-SCHOOL THE	ABSTURA (FIELDA)	United Spring	129,263.23	203,067.35	332,330.58	332,330.58

# **Attachment A.2 - Transition Services Cost Report Supporting Detail**

Liberty Utilities 11 Northeastern Blvd Salem, NH Date: Invoice #: Terms: 9/5/2013 800039766 Net 20

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity:

July 2013 May & Jun 2013

	Pric	or Month Adjustme	ent				
TSA Name	Granite State	Energy North	Total	Granite State	Initial Billing Energy North	Total	Invoice Total
Collections Support				(1.29)	(1.35)	(2.64)	(2.64)
New Business Admin				43,110.25	114.09	43,224.34	43,224.34
Revenue Protection		<b>数据据规划工程规</b>					
Customer Data Migration				-		•	
Meter Data Services - Support				3,973.27	-	3,973.27	3,973.27
Customer Service		-	- 1	218,142.36	278,927.05	497,069.41	497,069.41
General		- (1)	-	(3 878.97)	1 259.73	(2 619.24)	(2 619.24)
Regulatory Reporting		•		495.27	(8,999.14)	(8,503.87)	(8,503.87)
Regulatory Support		- 4		(3,383.70)	(7,739.41)	(11,123.11)	(11,123.11)
Identification of Books & Records		-				•	
Seperation & Transfer of Books & Records						-	
Records Management		1.				-	
Business Applications	4,889.48	(23,887.20)	(18,997.72)	8,287.26	21,713.07	30,000.33	11,002.61
Collaboration Services	3.00 (10) (10) (10) (10) (10) (10) (10) (1				-		
Data Centers	5,625.97	58,050.78	63,676.75				63,676.75
Client services	11 808,45	-	11 808.45		-		11 808.45
Contracts & Licenses	3,324.82	7,312.12	10,636.94	13,533.29	38,275.68	51,808.97	62,445.91
Infrastructure Services	(66 549.51)	(93 887.95)	(160 437.46)	35 399.50	28 338.08	63 737.58	(96 699.88)
Networking Support	16,911.25	11,900.29	28,811.54		- 12		28,811.54
EMS/SCADA	13,795.90	1,820.56	15,616.46	986.70		986.70	16,603.16
Security Services			-				
IT	(10,193.64)	(38,691.40)	(48,885.04)	58,206.75	88,326.83	146,533.58	97,648.54
TOTAL	(10,193.64)	(38,691.40)	(48,885.04)	393,642.95	370,969.40	764,612.35	715,727.31

CHECK

#### Please remit payments to the following:

	U.S. Mail	
National Grid USA		
Misc Accounts Receivable		
300 Erie Boulevard West		
Syracuse NY 13202		

Wire							
National Grid USA							
Bank: Bank of America							
ABA: 026009593							
Acct# 000050020915							

# Attachment A.3 – Monthly Transition Progress Granite State Electric Company

Granite State Electric Company								
	25%	50%	75%	100%				
Transition Service Group	MMYY	MMYY	MMYY	MMYY				
Human Resources			11/12	05/13				
Financial Services	02/13			01/14				
Operations	06/13	11/13	02/14	07/14				
Energy Solutions Delivery and Efficiency		ургиманно п	s newsols	06/14				
Energy Control and Sumply	03/13 <sup>1</sup>	11/12	01/142	07/14 <sup>1</sup>				
Energy Control and Supply	06/13 <sup>2</sup>	11/13 <sup>2</sup>	01/14 <sup>2</sup>	07/14 <sup>2</sup>				
Project Management			10,129	06/13				
Health Safety and Environment		.) 1.	maning it.	11/12				
Security		05/13	08/13	01/14				
Supply Chain and Inventory Management			not sum to	07/14				
Customer Services Support			TWO GOLDER CO.	06/14				
Regulatory Support			1162	01/14				
Records Management			livi = 4	07/14				
IT Transition Services				01/14				

<sup>&</sup>lt;sup>1</sup>Energy Procurement

<sup>&</sup>lt;sup>2</sup>Operations

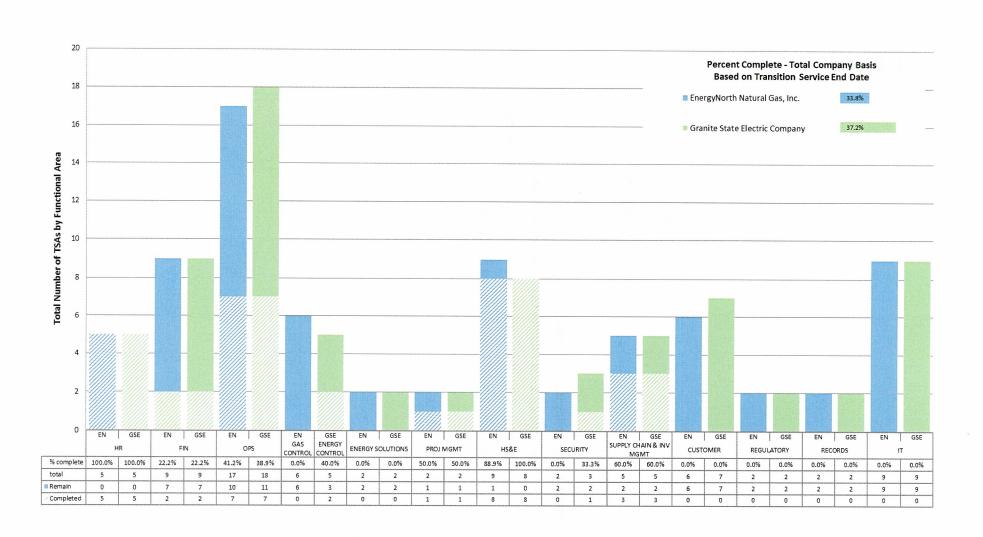
# **Attachment A.3 – Monthly Transition Progress EnergyNorth Natural Gas, Inc.**

EnergyNorth Natural Gas							
,0092   NES   2502	25%	50%	75%	100%			
Transition Service Group	MMYY	MMYY	MMYY	MMYY			
Human Resources			11/12	05/13			
Financial Services	02/13		88.	01/14			
Operations	03/13	07/13	01/14	07/14			
Energy Solutions Delivery and Efficiency		yavrendihă u)	s yranibsC ca	06/14			
	02/12	07/13 <sup>1</sup>	09/13 <sup>1</sup>	07/14 <sup>1</sup>			
Energy Control and Supply	03/13 <sup>2</sup>	07/13 <sup>2</sup>	01/142	07/14 <sup>2</sup>			
Project Management			frama	03/13			
Health Safety and Environment		-76	11/12	12/13			
Security			08/13	01/14			
Supply Chain and Inventory Management		12/12	y to like and bet	07/14			
Customer Services Support			21 <b>66</b> 0002 255	01/14			
Regulatory Support			- Inchr	01/14			
Records Management			The state	07/14			
IT Transition Services			7 Walney	01/14			

<sup>&</sup>lt;sup>1</sup>Energy Procurement <sup>2</sup>Operations

5003 / 5004 Monthly Report of Transition Progress Attachment A – Supporting Detail (per Settlement V.C.1.b. (i-iv)) For the Month August 2013

# Attachment A.3 – Monthly Transition Progress Percent TSAs Completed by Function



#### **ATTACHMENT B**

### **IT STATUS REPORTS**

Please see the following attachments:

Attachment B.1 – IT Monthly Overall Status Information

Attachment B.2 – IT Monthly Reporting of Project and Application Status

Attachment B.3 – IT Change Request (as needed)





# Monthly Governance Meeting

August 28, 2013





# **Project Status**

- The Team is on track to begin the cut-over on August 30
- Final decision to proceed will be made on Friday morning
- There are a small number of issues still being worked
  - Dig Safe (temporary work-around agreed to today)
  - Transfer of Telephone number (should be resolved today)
  - Bill Presentment (final testing to occur tomorrow)
  - Transfer of Applications from UAT to Production (will occur today and tomorrow)
  - Configuration of Mobile units ( update expected tomorrow)





# **Cutover Timeline**

Event ▼	Company -	<b>Duration</b>	Start time	End Time
Last Nightly Batch	NG	7 hours	8/30/2013 - 9:00 PM	8/31/2013 - 5:00 AM
CRIS will be down	NG	14 hours	8/30/2013 - 9:00 PM	8/31/2013 - 11:00 AM
CRIS into read only mode	NG	2027	8/31/2013 - 11:00 AM	
Month end Jobs	NG	4 hours	30-Aug-13	30-Aug-13
Data Extract 1st set	NG	5 hours	8/31/2013 - 6:00 AM	8/31/2013 - 11:00 AM
Data Extract final set	NG	4 hours	8/31/2013 - 1:00 PM	8/31/2013 - 5:00 PM
Data Transformation	Cogsdale	13.5 hours	31-Aug-13	9/01/13 1:02 PM
Data Load	Cogsdale	10.5 hours	9/01/2013 - 5:00 PM	9/02/2013 - 10:30 PM
Provide Xref file to Liberty	Cogsdale	0.25 hours		
Data Transformation and Load - Work Mgt Active records	Liberty	4 hours	9/02/2013 - 10:45 AM	9/02/2013 - 02:45 PM
Data Validation	Liberty	8 hours	9/02/2013 - 10:30 AM	9/02/2013 - 5:00 PM
BAT	Liberty	30 min	9/02/2013 - 05:00 PM	9/02/2013 - 05:20 PM
Final Go-No Go Decision	Liberty		Mon 9/1/13 12:00 AM	Mon 9/1/13 12:00 AM
Transfer phone number to Liberty			Mon 9/1/13 12:00 AM	
Post Cutover Activities	Liberty & NG	30 min		





# Go/No-Go decisions

Go / No-Go Pre-Cutover	Thur 8/29/13 10:00 AM
Internal readiness Check	
Readiness check point with NG	Fri 8/30/13 09:00 AM
Call with NG to find out all pre-cutover activities are completed	
Go / No-Go Data Extraction	Sat 8/31/13 3:30 PM
Cris data extract delivered	
All critical files delivered (list to be defined)	
All critical files delivered by latest time (TBD)	
Cris total controls delivered	
NG A/R reconciliation accepted	
To be defined by Finance	
Go / No-Go Data Transformation	Sun 9/1/13 1:00 AM
Go / No-Go Data Loading	Mon 9/2/13 5:30 PM
Critical items loaded (to be viewed by business)	
Critical items loaded by latest time (TBD)	
Cogsdale total controls released	
LU total controls and financials accepted	
All non-financial deviations justified	
Financial acceptance criteria (TBD)	
Go / No-Go system / Data Validation and BAT	Mon 9/2/13 12:00 AM
Control totals	
Data validation	
Functionality validation	
No showstopper errors	
Cut over phone number, Liberty Dispatch calls Grid Dispatch to confirm	
Go / No-Go Phone Lines Repointing	Mon 9/2/13 12:00 PM
Phone testing complete	





# **Communications Protocol**

- The team will be receiving ongoing updates throughout the weekend to track progress
- The Executives will received periodic updates during the weekend (2 or 3 per day)
- G3 and NHPUC will receive phone calls Friday and Tuesday
  - (as well as during the weekend if we reach a No-Go decision
- Beginning on Tuesday Liberty will be meeting twice daily (project team and Local NH Team) and will issue a daily report
- Calls with National Grid will be scheduled as needed
- Next Quarterly Meeting with the NHPUC is scheduled for Sept 10, 2013

# Attachment B.2 – IT Monthly Reporting of Project and Application Status

Granite State E	lectric Company		Data		7 10 10 10 10 10 10 10 10 10 10 10 10 10		Elba rom
		Functionality Design	Conversion Plan	Testing Design	Testing Begins	Cutover Planning	Implementation Target
		MMYY	MMYY	MMYY	MMYY	MMYY	MMYY
Meter to Cash	Cogsdale	06/12	09/12	06/13	09/13	12/13	05/15
	Itron	Currently in place	N/A	12/13	01/14	12/13	05/15
	IVR	Currently in place	N/A	12/13	01/14	12/13	05/15
	FiServ (Bill Print & Cash Processing)	Currently in place	N/A	12/13	01/14	12/13	05/15
Gastar	Gastar	NA	NA	NA	NA	NA	NA
Engineering	GIS – ArcFM	09/13	09/13	10/13	12/13	11/13	02/14
and Operations	Designer	12/13	NA	01/14	03/14	02/14	05/14
	Responder (Outage Mgmt. System)	12/13	Pending	12/13	02/14	01/14	05/14
	Fortis (Document Mgmt. System)	NA	NA	NA	NA	NA	NA
	SCADA	11/13	11/13	12/13	01/14	01/14	06/14
Work Management	Equipment Management	02/14	02/14	02/14	02/14	04/14	05/14
	Service Management	02/14	02/14	02/14	02/14	02/14	05/14

Mobile Tech	02/14	02/14	02/14	02/14	02/14	05/14
Job Cost	02/14	02/14	02/14	02/14	02/14	05/14
Work Estimating (Quadra)	06/13	10/13	10/13	10/13	11/13	11/13

# Attachment B.2 – IT Monthly Reporting of Project and Application Status

		Functionality Design	Data Conversion Plan	Testing Design	Testing Begins	Cutover Planning	Implementation Target
		MMYY	MMYY	MMYY	MMYY	MMYY	MMYY
Meter to Cash	Cogsdale	06/12	09/12	09/12	10/12	05/13	09/13
	Itron	Currently in place	N/A	04/13	04/13	05/13	09/13
	IVR	Currently in place	N/A	06/13	06/13	05/13	09/13
	FiServ (Bill Print & Cash Processing)	Currently in place	N/A	04/13	04/13	05/13	09/13
Gastar	Gastar	04/12	09/12	04/13	05/13	05/13	09/13 Wholesale 09/13 Retail
Engineering and Operations	GIS – ArcFM	09/13	09/13	10/13	11/13	10/13	01/14
	Designer	NA	NA	NA	NA	NA	NA
	Responder (Outage Mgmt. System)	NA	NA	NA	NA	NA	NA
	Fortis (Document Mgmt. System)	Pending	Pending	Pending	Pending	Pending	Pending
	SCADA	05/13	05/13	07/13	08/13	08/13	10/13
Work	Equipment Management	05/13	06/13	05/13	05/13	08/13	09/13
Management	Service Management	05/13	06/13	05/13	05/13	08/13	09/13
	Mobile Tech	05/13	06/13	05/13	05/13	08/13	09/13

Job Cost	05/13	06/13	05/13	05/13	08/13	09/13
Work Estimating (Quadra)	N/A	N/A	N/A	N/A	N/A	N/A

# Attachment B.3 – IT Change Requests

There are no change requests for this month.

5003 / 5004 Monthly Report of Transition Progress Attachment C – Updated Structural Organizational Charts (per Settlement V.C.1.b. (vi)) For the Month August 2013

### **ATTACHMENT C**

## **UPDATED STRUCTURAL ORGANIZATIONAL CHARTS**

There are no changes to report for this month.